

Tender Care Pediatric Dentistry 6583 Rt. 819 South, Suite 1, Mt. Pleasant, PA 15666 724-542-4818

PARENT GUIDELINES

Dear Parent / Guardian:

You may choose whether or not you accompany your child in the clinical area. Although we sense that some children do better without parents present, we are open to having you with your child. If you choose to be present, we suggest the following guidelines to improve chances of a positive outcome:

- 1. Allow us to prepare your child.
- 2. Be supportive of the practice's terminology.
- 3. Please be a silent observer support your child with touches:
 - A) This allows us to maintain communication with your child
 - B) Children will normally listen to their parents instead of us and may not hear our guidance.
 - C) You might give incorrect or misleading information.
- 4. If asked to leave, be ready to immediately walk away.

This is intended for your child's safety.

- A) Many children will try to control the situation.
- B) "Acting out" is normal, but unacceptable during appointments.
- C) This is intended to "short circuit" the control attempt.
- D) We will continue to support your child at all times.

****After the initial visit, we only permit one parent to accompany your child into the clinical area for all other visits. Unfortunately there is not enough room in the operatories to allow all family members to be present.****

TCPD reserves time and staff for your child's appointment. If you need to reschedule your appointment, we require that you call 24 hours prior to the appointment time. Due to the high demand of appointments, we have found it necessary to dismiss patients after two broken appointments.

These are very important ways that you can actively help in the success of your child's visit. Please feel confident in knowing that our doctors and hygienists are experienced, compassionate professionals. With your assistance in following these guidelines, together we can create a positive experience for your child.

Signed: